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08/751,668	18 November 19	96 (18.11.9		JS	LITZENBERGER, Paul, D. [U	
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(54) Title: A COMMUNICATION SYSTEM ARCHITECTURE

(57) Abstract

Telephone calls, data and other multimedia information is routed through a hybrid network which includes transfer of information across the internet. A media order entry captures complete user profile information for a user. This profile information is utilized by the system throughout the media experience for routing, billing, monitoring, reporting and other media control functions. Users can manage more aspects of a network than previously possible, and control network activities from a central site.